



AGENDA

OVERVIEW AND SCRUTINY PANEL

MONDAY, 1 DECEMBER 2025

10.00 AM

COUNCIL CHAMBER, FENLAND HALL, COUNTY ROAD, MARCH PE15 8NQ

Committee Officer: Helen Moore Tel: 01354 622424

e-mail: memberservices@fenland.gov.uk

- 1 To receive apologies for absence.
- 2 Previous Minutes. (Pages 3 18)

To confirm and sign the minutes of the meeting of 3 November 2025

- 3 To report additional items for consideration which the Chairman deems urgent by virtue of the special circumstances to be now specified.
- 4 Members to declare any interests under the Local Code of Conduct in respect of any item to be discussed at the meeting.
- 5 Update from Anglian Water

This item will be in the form of a question and answer session with representatives from Anglian water.

6 LGO & 3C's update (Pages 19 - 28)

To update Members on the annual statistics in relation to the Local Government and Health and Social Care Ombudsman (LGO) and the Council's corporate '3Cs' procedure. This explains how we deal with the comments, compliments, correspondence and complaints we receive

7 Progress of Corporate Priority- Communities (Pages 29 - 48)

For performance from February 2025 to October 2025

Fenland District Council • Fenland Hall • County Road • March • Cambridgeshire • PE15 8NQ

Telephone: 01354 654321 • Textphone: 01354 622213 Email: info@fenland.gov.uk • Website: www.fenland.gov.uk



8 Use of the Waiver Provision (Pages 49 - 52)

To provide notice to members of the Overview and Scrutiny Committee of decisions taken without the need for notice to be given on the Forward Plan and/or for the call-in procedures to be applied.

9 Update on previous actions. (Pages 53 - 54)

Members to receive an update on the previous meeting's Action Plan.

10 Future Work Programme (Pages 55 - 60)

To consider the Draft Work Programme for Overview & Scrutiny Panel 2025/26.

11 Items which the Chairman has under item 3 deemed urgent.

Friday, 21 November 2025

Members: Councillor Mrs M Davis (Chairman), Councillor B Barber, Councillor G Booth, Councillor J Carney, Councillor L Foice-Beard, Councillor A Gowler, Councillor A Hay, Councillor P Hicks, Councillor N Meekins, Councillor D Roy and Councillor A Woollard